

UN Global Compact Communication on Progress (CoP) 2020



Telenor Group`s Communication on Progress – 2020

The UN Global Compact is a voluntary initiative based on CEO commitments to implement universal sustainability principles and to take steps to support UN goals. Telenor Group fully supports the UN Global Compact Principles and has been a committed member of United Nations` Global Compact since 2001. For more information about the UN Global Compact see www.unglobalcompact.org

Since 2001, Telenor Group has on an annually basis submitted the Communication of Progress to describe the application of the 10 Principles in its global operations as well as its targets and achievements within areas of human rights, labour standards, the environment and anti-corruption. We strongly support the principles of the UN Global Compact and have integrated them into our policies and practices. We operationalize them through development of guidelines, reporting, training, and workshops.

In addition to our participation in the Global Compact, Telenor Group takes part in the Global Compact Network Norway.

In 2020, Telenor has continued its engagement tier as a full Participant of UN Global Compact.





Mobile technology can play a key role in achieving the United Nations Sustainable Development Goals (SDGs). When used responsibly, mobile technology can be used as a tool to promote and advance human rights, create new opportunities and economic growth, and enable sustainable development. Telenor believes that connecting people to social and economic resources for sustainable development is not just the right thing to do, it is also good for business.

Telenor is committed to all 17 of the UN SDGs, with a strategic focus on "Reduced Inequalities" (SDG 10). This is one of the goals that is trending the wrong way, with growing disparities within and among countries. It is also one of the goals which Telenor believes it can have the biggest positive impact on through its core business. Our approach to reducing inequality rests on two pillars: delivering wider access to our services; and raising standards across our operations. Through this approach, we are determined to connect the many, not the few. As part of the 2020 Sustainability Report – an [Assessment of Telenor`s SDG impact](#) has been published. We regard the Telenor Group Sustainability Report 2020 in [Telenor Annual Report 2020](#), in combination with our reporting on www.telenor.com/sustainability to be our Communication of Progress (COP) to UN Global Compact for 2020. The annual report is signed by the Board of Telenor (acting as an independent body or supervisory). An independent [assurance](#) of the content of the Sustainability report 2020 has been done by DNV Business Assurance (“a limited assurance in accordance with the International Standard on Assurance Engagements (ISAE) 3000 revised”).

A statement by Telenor Group President and CEO Sigve Brekke expressing continued support for the Global Compact can be found here: <https://www.telenor.com/sustainability/message-from-the-ceo/>

Telenor Group`s COP Self-Assessment for 2020 has been submitted on the Global Compact website.

This table indicates where to find relevant information on each of the 10 UNGC Guiding Principles.

| Issue Area | | Principle | Telenor Annual Report 2020 | www.telenor.com |
|---|--------|---|----------------------------|--|
| Human Rights  | Pr. 1 | Businesses should support and respect the protection of internationally proclaimed human rights | Page 23, 24, 37, 68, 69 | <ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Human Rights |
| | Pr. 2 | Businesses should make sure that they are not complicit in human rights abuses | Page 15, 24, 36, 69 | <ul style="list-style-type: none"> • Corporate Governance • Compliance and whistleblowing • Supply Chain Sustainability • Human Rights |
| Labour Rights  | Pr. 3 | Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining | Page 77 | <ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Supply Chain Sustainability |
| | Pr. 4 | Businesses should uphold the elimination of all forms of forced and compulsory labour | Page 77, 80 | <ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Supply Chain Sustainability |
| | Pr. 5 | Businesses should uphold the effective abolition of child labour | Page 67, 77, 81 | <ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Supply Chain Sustainability |
| | Pr. 6 | Businesses should uphold the elimination of discrimination in respect of employment and occupation | Page 70, 77 | <ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Supply Chain Sustainability • Diversity & Inclusion |
| Environment  | Pr. 7 | Businesses should support a precautionary approach to environmental challenges | Page 63, 82, 83 | <ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Climate Impact • Environmental Management |
| | Pr. 8 | Businesses should undertake initiatives to promote greater environmental responsibility | Page 63, 82, 83 | <ul style="list-style-type: none"> • Climate Impact • Environmental Management • Telenor Key Figures |
| | Pr. 9 | Businesses should encourage the development and diffusion of environmentally friendly technologies | Page 13, 67, 82 | <ul style="list-style-type: none"> • Innovation • Climate Impact • Telenor Connexion • Artificial Intelligence • Environmental Management |
| Anti-corruption  | Pr. 10 | Businesses should work against all forms of corruption, including extortion and bribery | Page 24, 36, 68, 80 | <ul style="list-style-type: none"> • Telenor Code of Conduct • Telenor Supplier Conduct Principles • Corporate Governance • Anti-Corruption |

Please also see our [SDG Impact Assessment webpage](#)